



*Centro di Medicina dello Sport e di Terapia Fisica*

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Cod. Fisc. 00667120430 - Aut. Reg. le n. 2696 del 22/05/89 e n. 202 del 23/04/96

# SERVICES CHARTER

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## HISTORICAL BACKGROUND

The Center was created in the 1950s by Dr. Cicconi who led it until the 1970s.

Since 1980 it has been run by Dr. Tommaso Ferretti, an Orthopedic and Traumatology specialist (University of Padua in 1975) and master's degree in Physical Therapy (University La Sapienza in Rome in 2004) formerly an orthopedic surgeon at Jesi Hospital and former director of specialized centers in Jesi Fabriano and Ancona.

Amply equipped with the most modern equipment and highly qualified medical and paramedical staff, the center is now configured as an outpatient clinic where all pathologies of the musculoskeletal system are treated.

It was the first center in the Marche region to equip itself with equipment for Shock Wave Therapy, which has been practiced since 2000.

Equipment of absolute excellence is the diamagnetic pump, TECAR, FREMS, HIGH POWER LASER.

## MISSION

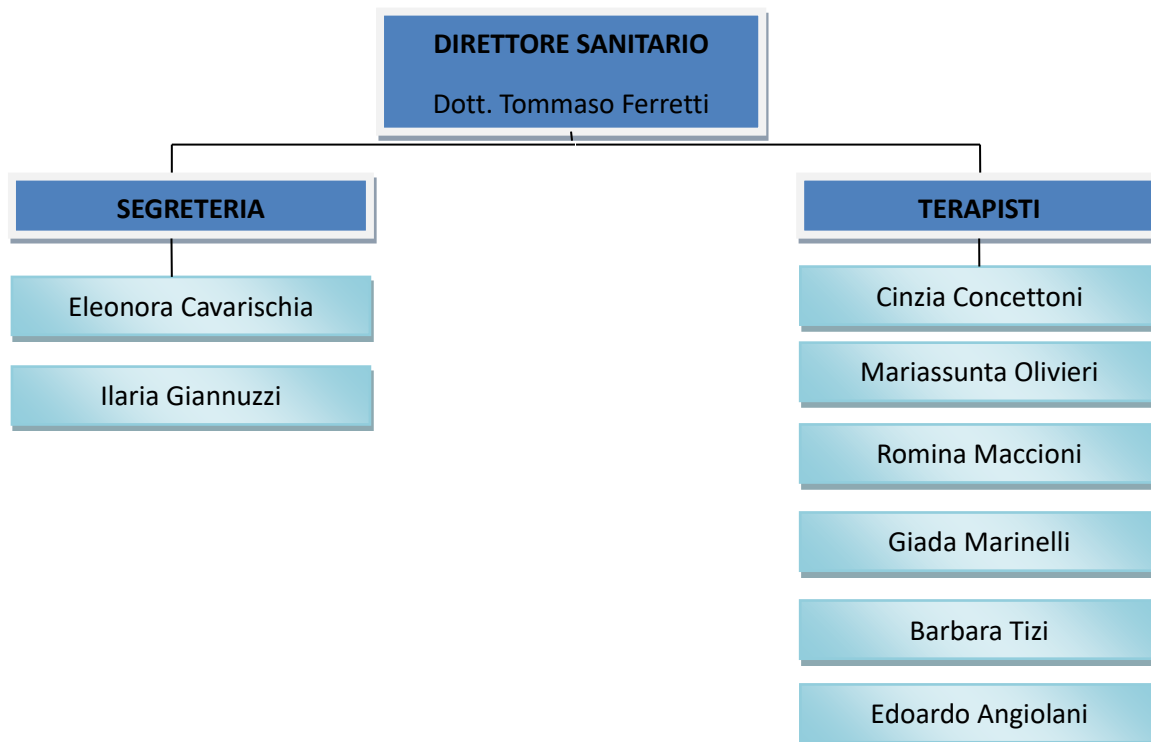
The slogan of the center is:

**“We take care of the person who has joint disorders, not just their joints.”**

The innovative work that the center has been doing for several years now is based on the observation that most classical therapies often start from “segmental” considerations of the foot, knee, hip, spine, hand or shoulder, but rarely are these different pathological manifestations related to each other. Fisiosport aims to offer a comprehensive solution in which all aspects of the pathology are taken care of by highly specialized personnel for the most appropriate treatment.

# COMPANY STRUCTURE

## Organization chart



## SERVICES

### Therapies Affiliated with the SSN

Fisiosport is a physiotherapy center affiliated with the National Health Service, which allows, by prescription of the general practitioner, the application of the therapies listed below, paying the health ticket, or, in case of exemption from the latter, without paying anything.

The agreed therapies are:

Individual Motor Re-education in severe impairment of motor skills; Individual Segmental Motor Re-education; Group Motor Re-education; Spinal Mobilizations; Mobilizations other joints; Individual Respiratory Exercises; Group Respiratory Exercises; Individual proprioceptive postural exercises; Group

proprioceptive postural exercises; Ambulatory gait training; Manual resolution of joint adhesions; Tens (only for gonarthrosis); Electrotherapy normo and denervated muscles; Magnetotherapy, Lymphatic drainage (only for tumor cases).

### **Paid Therapies**

Therapies that are not indicated by the SSN as contracted can be carried out by direct patient payment, without the need for a prescription.

Paid therapies are: Fremis; Ionophoresis; Laser Therapy; High Power Laser Therapy; Lymphatic Drainage District Massage; Shock Waves; Ozone Therapy; Diamagnetic Pump; Tecar Therapy; Ultrasound.

### **High Technology Therapies**

In the field of fee-for-service therapies, our center is one of the most avant-garde in the Marche region, having a wide range of machinery, the result of the latest technological advances, with which it is possible to treat and sometimes even prevent, a wide variety of pathologies, both in competitive and non-competitive environments.

The machines used for such purposes are: Fremis; High Power Lasers; Shock Waves; Ozone Therapy; Diamagnetic Pump; TECAR THERAPY.

## **HOME ACTIVITIES**

### **For a fee**

With a view to providing a complete and accurate service in line with the needs of its patients, Fisiosport has also structured a home care service.

This assistance can be formulated only for those treatments in which it is possible to perform the service without the adoption of complex machinery, or thanks to the use of portable instruments.

For a fee, it is possible to perform treatments of: Physical Therapy; Tens; Ionophoresis; Electrostimulation of muscles for denervated muscle; Compex; Rehabilitation; Massotherapy; Segmental therapeutic massage; General massage; Connective massage; Manual lymphatic drainage.

### **With the ssn**

On the other hand, for some types of pathology, home treatment is possible through concession and authorization from Asur marche. Treatments in this case must be requested by the treating physician or public facility health care providers and authorized by the Health Authority.

## **PATIENT ACCEPTANCE**

Patients access the center by appointment, which can be arranged by phone or by going in person to the center by addressing the front desk.

The appointment is arranged taking into account the patient's availability in parallel with that of the center.

To carry out therapies agreed upon with the Health System, it is necessary to have the 'prescription issued by the general practitioner.

To carry out other therapies, a white prescription (either from one's doctor or a specialist) is required.

Patient acceptance is done on the first day of therapies at the secretary's office.

A daily attendance sheet will be issued indicating the time and therapies to be performed, which the patient will bring each day of therapy.

Attendant check-in hours are from 8 to 11:30 a.m. and 3 to 7:30 p.m. every day except Saturdays and Sundays.

## **RIGHTS AND DUTIES OF THE PATIENT**

1. The Patient has the right to be cared for and treated with thoughtfulness and attention while respecting human dignity and one's philosophical and religious beliefs.
  2. The Patient has the right to obtain information from the facility regarding the services it provides, how to access them, and their competencies. The same has the right to be able to immediately identify the employees of the center with whom he/she comes into contact for the enjoyment of treatment;
  3. The Patient has the right to obtain complete and comprehensible information from the health care provider treating him/her regarding the diagnosis of the disease, the proposed therapy, and the relevant prognosis;
  4. The Patient has the right to be informed about the possibility of alternative investigations and treatments, even if they can be performed in other facilities;
  5. The Patient has the right to have his or her disease data remain confidential, subject to legislative obligations;
  6. The Patient has the right to propose complaints, which shall be promptly investigated and to be promptly informed of the outcome of the same;
- A. The Patient has a duty to behave in a manner of: respect for other users, cooperation with health care providers, technical and medical staff, and the administrative staff of the facility;
  - B. The Patient has a duty to respect the environments, equipment, and furnishings of the facility;
  - C. The Patient has a duty to behave in a manner that does not cause disturbance or discomfort to other users;
  - D. The Patient has the duty to respect the ban on smoking on the premises of the facility, in accordance with current regulations;
  - E. The Patient has the duty to respect the hours of access and usability of services established by the facility.

## CONTACTS

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